Integrated Intelligence

Triton's robust, flexible, integrated solutions provide the visibility, reliability and control needed to advance food processing capability and performance.



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Serving the food processing industry since 1984, Triton offers fully integrated services and solutions that enable food processors to centralise operational control & visibility, reduce labour, increase yield, ensure quality and create traceability.

As a fully integrated service provider we help food processing facilities establish reliable systems for monitoring, tracking and improving plant performance. In an industry of razor thin margins Triton's integrated technology solutions allow food processors to unlock potential, advance processing capability and exploit new opportunities for the destination of their product.

Introducing the Triton Customer Ecosystem



Software

Over 35 years of industry experience & knowledge is built into our cutting edge software solutions, bringing together experience and technology to give our customers the solutions they need to manage their food processing operations.

Our software is hardware independent and modular meaning customers can select the packages they want depending on their needs, and combine them with our FUSION platform, bringing centralised access, visibility and control to their solution.

Store

With a large online presence and wide range of items, Triton's online store has the hardware, consumables, tags and label needs of their customers well and truly covered. Triton is not just a store which stocks and ships products, it is backed by our 35 plus years of food processing industry experience and is stocked with leading brands and items which perform their function and are built to last.



Hardware & Automation

Hardware is the platform and backbone that enables software solutions to reach their potential. For over 35 years Triton has been designing and manufacturing their own exclusive proprietary range of solutions such as auto weigh label systems, carton stations, touchscreens and much more, as well as integrating a wide range of leading third party hardware providers into their solutions.

Our hardware knowledge is utilised as part of a total solution, providing our customers with a huge edge to ensure their technology reaches and exceeds its potential.

O Delivery & Support

We stand behind our products with comprehensive 24/7 support for your software and hardware. With 6 operating bases over New Zealand and Australia, and over 100 years of collective industry experience in the support team, our customers are in safe hands when issues arise. Calls to our help line are answered by a trained technician who is qualified to solve your problem, and all members of our support team are focused on ensuring downtime is minimised at our customers' plants.

We also provide onsite and remote access support, so issues are resolved as quickly as possible. All our clients regularly receive routine maintenance schedules for Triton and related equipment, so breakdowns are eliminated or reduced.



Customer Solutions

As part of our commitment to our customers' success, our solutions team is focussed on bridging the gap between the customer and the technology. Providing expert consulting and advice, business and process analysis, and outstanding customer support, our solutions team is committed to outstanding results for our customers.

As part of this service we also provide a range of comprehensive training packages for your personnel that include onsite or offsite training for individuals or groups, webinars, training videos, user guides, quick reference guides, customised training packages, new season refresher courses.

Serving the Food Processing Industry since 1984

With the longest track record and being the largest provider of food processing software and hardware solutions, Triton offers expertise to a range of major processors and smaller operators in Australia and New Zealand.

We're an employee-owned business, with our key intellectual property holders continuing to serve as owners. Our approach to innovation includes continuous investment in research and development. Our customers benefit from the resulting solutions, which are available via easy, accessible investment options that include new releases.

We've been committed to the food processing industry for many years – our lengthy list of longstanding customers date back to 1984.

We're committed to continuing to serve our customers and the food processing industry for the long term.

tritoncomsys.com



Auckland

O Christchurch



Melbourne

CHRISTCHURCH Unit 6, 19 Nga Mahi Rd Sockburn Christchurch 8042 P 03 348 3973

BRISBANE

AUCKLAND

P 09 579 2057

C1/710 Great South Road, Manukau, Auckland 2104

Unit 20 1378 Lytton Rd Hemmant QLD 4174 P 1300 558 438

MELBOURNE

Suite 130, 15 Hall St, Port Melbourne, Victoria 3207 P 1300 558 438